

NASP

NATIONAL ASSOCIATION OF
SPECIALTY PHARMACY

Corporate Member of the Month

October 2021



Company Name: Accreditation Commission for Health Care (ACHC)

Located: ACHC Headquarters are in Cary, North Carolina

Number of Employees: 172

Type of Business: Nonprofit accreditation organization

What is your organization's mission and vision?

ACHC is dedicated to delivering the best possible experience and to partnering with organizations and healthcare professionals that seek accreditation and related services.

How does your organization impact the specialty patient care journey and help put the *special* in specialty pharmacy?

Like specialty pharmacy, accreditation is people helping people. Service is at the heart of all we do. Our pharmacy team is staffed with licensed pharmacists whose expertise and experience offer valuable insights to help your specialty operations advance continuous improvement in quality, safety, and operational efficiency. We also offer a wide range of program-specific educational resources and tools to help you prepare for accreditation and keep up to date on industry changes.

How does your organization define success?

At ACHC, we measure our success by the number of positive responses we receive from satisfied customers. For the past five years, our customer satisfaction rating has consistently been over 98.5%. ACHC's success is not defined by the number of organizations we accredit. We are more than an accreditor. We are your partner. The relationships we hold with healthcare organizations are important to us, and we are committed to helping providers achieve their goals.

What else would you like people to know about your organization?

ACHC is a recognized leader in pharmacy accreditation and was the first accreditor to offer Specialty Pharmacy Accreditation. In addition, we provide a comprehensive suite of pharmacy accreditation options and distinctions. ACHC has a history of driving success with industry-leading programs. We develop solutions for healthcare providers nationwide and remain committed to delivering a customized, collaborative accreditation experience.

Who and how should other NASP members contact you to learn more about your organization?

ACHC is here to help. Our dedicated staff is ready to answer your questions, give you information about our programs and resources, and explore the best solutions for your organization. To learn more, visit our website at achc.org, email customerservice@achc.org, or call (855) 937-2242, ext. 458.

The Corporate Member of the Month Spotlight program is designed to give our members the opportunity to provide a narrative on their business; the views, thoughts, and opinions expressed belong solely to the author, and do not necessarily reflect those of NASP.