

Temporary Funding Assistance Program Overview



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Temporary Funding Assistance Program Overview

- On March 1, Optum launched a Temporary Funding Assistance Program to help bridge the gap in shortterm cash flow needs for providers impacted by the disruption of Change Healthcare's services.
- UnitedHealthcare expanded the program to provide further funding solutions for its provider partners.
- There are no fees, interest or additional or associated costs.

Eligible providers include:

- UnitedHealthcare medical, dental and vision providers.
- Providers who receive payments from payers that are processed by Change Healthcare.
- Providers who have exhausted all available connection options or may be in the process of implementing technical workaround solutions and who work with a payer who has opted not to advance funds to providers during the period when Change Healthcare systems remain down.
- Since the initial launch we have made significant enhancements to the Temporary Funding Assistance Program including extending repayment period to 45 days, eligibility expansions, terms and conditions flexibility and improvements, and individual provider needs based assessments.

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Provider Funding Assistance Program Awareness

Optum Webinar Announcement UHC Webinar Announcement Email: UHC Funds available, not accepted United Healthcare United Optum Healthcare **Temporary Funding Assistance Register today** Support and Assistance: Change Program Healthcare Cybersecurity Incident Webinar On-Demand **Temporary Funding** The Temporary Funding Assistance Program is designed to help bridge the We understand the cybersecurity incident affecting Change Healthcare in late **Assistance Program** gap in short-term cash flow needs for providers impacted by the disruption of February may have impacted your operations and ability to submit claims. Change Healthcare's services. We are determined to support providers during **On-Demand Webinar** this extraordinary time and are offering financial relief at no cost. Funding is Maintaining connectivity and cash flow are important. We're reaching out to offer based on the difference between historical weekly claims/payments volume pretemporary funding assistance and share features available through the Available now ③ disruption compared to weekly volume post-disruption. UnitedHealthcare Provider Portal Please view this webinar to learn more about how we've made it easier for providers to navigate this program including: Learn more about eligibility for the Provider Temporary Assistance How providers can first determine eligibility Funding Program. \$ How eligible providers can review and accept available funding · How to request more support or help with eligibility Find out if you're eligible Inquire now How to review and How to request support or help with eligibility for the program accept available funding For assistance with your Optum Pay account information, call 1-877-702-3253. Register now **Temporary Funding Assistance Program** Get financial relief at no cost for recent service disruptions. Support for impacted Use the UnitedHealthcare Provider Portal self-service tools to providers with funding based on pre and post-disruption claims volume. This message was sent by Optum® | 11000 Optum Circle, Eden Prairie, MN 55344, USA complete eligibility checks, submit and check the status of prior Contact us | optum.com | @ 2024 Optum, Inc. All rights reserved. We're here to help during this time. authorizations and submit and check the status of claims. Explore our tools

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Social Media Awareness Campaigns

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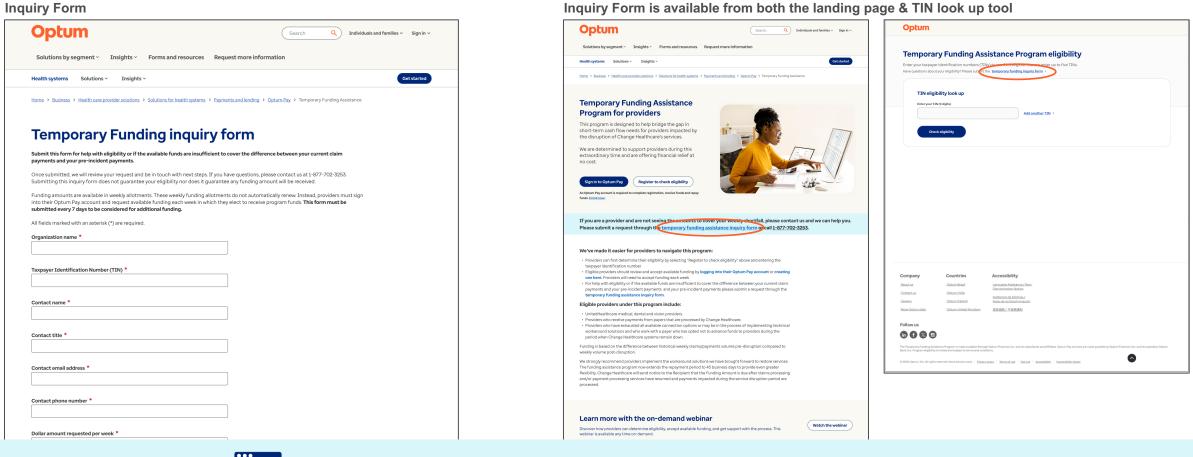
How the Temporary Funding Assistance Program Works

TFA Landing Page	One Health ID Login	Funding Acceptance	Confirmation
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If you have questions, or are looking for additional funding





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